



**Bowland Escapes at Bowland Country Park Chipping,
Preston, PR3 2HB**
Tel: 01995 61075
Out of hours: 07548 22 77 85

Terms and Conditions

Bowland Escapes at Bowland Country Park ("BE at BCP") is a family-friendly park catering primarily to family groups. As such, we do not accommodate stag, hen, or similar single-sex party groups. Please contact us if clarification is needed.

We ask all guests to be mindful that others may be staying on-site, and to keep noise to a minimum after **10:00 pm**, with **absolute quiet between 11:00 pm and 7:00 am**.

Age Requirements

- **Lodges:** At least one guest in the booking party must be aged 21 or over.
- **Pods, Shepherds Huts, Safari Tents, Iron Age Roundhouse, and Tent Bookings:** At least one guest must be aged 18 or over.

Booking Policy

BE at BCP reserves the right to:

- Refuse bookings that appear unsuitable.
- Refuse admission upon arrival if any part of the booking has been misrepresented. In such cases, a full refund will be issued.
- Cancel bookings if made by individuals who have previously been denied access or who attempt to sub-let accommodations. No refund will be given in these cases.
- Ask any guest or visitor to leave if their conduct is disruptive or detrimental to the property, animals, guests, or staff. No refunds will be issued in such instances.
- Enter the campsite at any time (we will do our best to do so at a convenient time for the guest).

Drugs Policy

BE at BCP has a strict **NO DRUGS** policy. The possession, use, or supply of drugs or psychoactive substances is not tolerated. Guests found to be in breach of this policy will be asked to leave the park immediately, and no refund will be given.

Pricing

Prices on our website are indicative. Final booking prices will be shown on your Booking Confirmation. All prices include VAT (where applicable) and utility costs. If the VAT rate changes between booking and your stay, adjustments may be made unless already invoiced.

Booking and Payments

Bookings may be made via our website, by phone, by email, or in person at our office.

- **Deposit:** A 20% deposit is required if the booking is made more than 6 weeks in advance.
- **Full Payment:** Required if the booking is made within 6 weeks of arrival.

We accept cash, credit, and debit cards.

Party Size Limits

The number of guests staying must not exceed the number originally booked for any accommodation or tent pitch. Babies aged 2 and under may be included in your party but are not charged.

Check-In / Check-Out Times

- **Arrival:** Between **4:00 pm and 6:00 pm**.
- **Departure:** By **10:15 am** on your departure day. Keys must be returned to reception.

Amendments and Cancellations

We will always attempt to accommodate booking amendments or transfers to alternative dates (subject to availability). An administration fee of **£25** applies.

Cancellation Policy:

- More than 6 weeks before arrival: Deposit is forfeited; balance refunded if paid in full.
- 4–6 weeks before arrival: 20% of booking value forfeited; balance refunded.
- 2–4 weeks before arrival: 50% of booking value forfeited; balance refunded.
- Less than 2 weeks: No refund.

No refunds are issued for early departures.

Accommodation Rates

- **Lodges:** Based on 3-night (Fri–Mon), 4-night (Mon–Fri), or 7-night (Fri or Mon start) stays.
- **Pods, Shepherds Huts, Safari Tents & Iron Age Roundhouse:** Charged per night.
- **Bring Your Own Tents:** Charged per person per night.

All prices include VAT and utility costs.

Bowland Country Park: Guests staying at Bowland Escapes can enjoy unlimited access to Bowland Country Park between **10 am and 4 pm** on **park open days** for the duration of their stay.

Outside of these times, guests are welcome to enjoy the walking between **11 am & 3 pm**, though please note that some areas may occasionally be closed for maintenance.

For safety reasons, the park **is strictly out of bounds outside of daylight hours**.

Smoking

All accommodation is **non-smoking**.

Accommodation Guidelines

Lodges

- Centrally heated and controlled by a Nest thermostat.
- Log burners provided; logs available to purchase from reception.
- Do not collect branches or wood from nearby trees.
- Please follow Hot Tub safety procedures on display at

Pods / Shepherds Huts / Safari Tents / Iron Age Roundhouse / Tents

- No gas heaters, barbecues, or indoor cooking allowed due to fire and carbon monoxide risks.
- No naked flames inside. Log burners provided in Shepherds Huts only.
- Fire pits provided (except tents). Wood and charcoal available to purchase from reception.

- Do not burn collected branches or wood or light fires close to accommodations.

In case of fire: Use designated fire points. In emergencies call 999 or our on-site manager at **07548 22 77 85**

Pets

- Dogs permitted in one Lodge only, one Safari Tent, Pods, camping pods and the Iron Age Roundhouse (fee: **£39 per stay in lodge** or **£5 per dog per night in camping accommodations**).
- Dogs not allowed in Shepherds Huts.
- Bring-your-own-tent guests may bring up to 2 dogs (also £5 per dog per night).

Behaviour and Site Rules

- Respect other guests and lodge owners.
- **Quiet hours: 10:00 pm–8:00 am (absolute quiet 11:00 pm–7:00 am).**
- Stay within your own pitch.
- Barbecues and parties must finish by 10:00 pm.
- Alcohol may only be consumed within your accommodation or pitch boundary.
- No fireworks, Chinese lanterns, or similar items permitted.
- **Electric vehicle charging is not permitted** at this time (we are exploring future solutions).

Liability

BE at BCP is not liable for:

- Death or personal injury unless proven to result from our negligence.
- Loss or damage to guests' property, including vehicles, cash, or valuables.

Our financial liability is limited to returning any money paid if accommodation is unavailable due to exceptional circumstances beyond our control (e.g., floods, fires).

Property Care

Guests must maintain accommodation in good condition and leave it clean and tidy. You may be liable for any damage caused during your stay.

Right of Entry

We reserve the right to enter any Lodge, Pod, Safari Tent, Shepherds Hut, or Iron Age Roundhouse for inspections or maintenance at reasonable times.

Data Protection

We use your personal data in accordance with our **Privacy Policy** and **Cookie Policy**.

Complaints Procedure

We strive to ensure your stay is enjoyable and memorable. If issues arise, please report them to our on-site manager immediately so we can address them promptly.

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